ERP INSIGHT DAY
QUIZ

Purpose: To assess the participants understanding of Enterprise Resource Planning (ERP) solutions <u>before and after</u> the briefing to determine if the level of understanding changes and to reinforce key concepts from the course. Please refer to page three for the answers.

THE BEFORE QUIZ

1. An ERP solution integrates an organization's core processes? True or False

2. When implementing an ERP the preferred approach is to:

    a. Change the organization's processes based on the ERP

    b. Customize the ERP to fit the organization's existing processes

    c. Let the system integrator decide

    d. NONE OF THE ABOVE

3. Name three ERP-specific tools available to the Program Manager?

4. At what stage of the ERP implementation should the Program Manager initiate change management and communications initiatives?

    a. At the onset of the project

    b. After implementation is complete

    c. Right before fielding

5. Which part of an organization is affected by an ERP implementation?

    a. The people

    b. The processes

    c. The technology

    d. All of the above

THE AFTER QUIZ

1. An ERP solution integrates an organization's core processes? True or False

2. When implementing an ERP the preferred approach is to:

    a. Change the organization's processes based on the ERP

    b. Customize the ERP to fit the organization's existing processes

    c. Let the system integrator decide

    d. None of the Above

3. Name three ERP-specific tools available to the Program Manager?

4. At what stage of the ERP implementation should the Program Manager initiate change management and communications initiatives?

    a. At the onset of the project

    b. After implementation is complete

    c. Right before fielding

5. Which part of an organization is affected by an ERP implementation?

    a. The people

    b. The processes

    c. The technology

    d. All of the above

THE ANSWERS

NOTE: The answers are either bolded or written in.

1. An ERP solution integrates an organization's core processes? **True** or False

2. When implementing an ERP the preferred approach is to:

   a. **Change the organization's processes based on the ERP**

   b. Customize the ERP to fit the organization's existing processes

   c. Let the system integrator decide

   d. None of the Above

3. Name three ERP-specific tools available to the Program Manager?
   - ✓ AEIOO website
   - ✓ EI Toolkit
   - ✓ RICE Objects

4. At what stage of the ERP implementation should the Program Manager initiate change management and communications initiatives?

   a. **At the onset of the project**

   b. After implementation is complete

   c. Right before fielding

5. Which part of an organization is affected by an ERP implementation?

   a. The people

   b. The processes

   c. The technology

   d. **All of the above**